



Marlo Hogue

Patient Resilience Expert | Transplant Education Specialist |
21-Year Kidney Transplant Recipient |
30-Year Chronic Illness Veteran

*Faith for the weary. Courage for the warrior.
Compassion for the healer.*

Meet Marlo

Marlo Hogue brings an unmatched perspective to healthcare education: 30 years as a patient navigating Lupus, 3 years on dialysis, and 21 years thriving with her kidney transplant. As both a long-term transplant recipient and a seasoned educator, Marlo bridges the gap between clinical excellence and patient empowerment.

Having experienced both the worst and the best of healthcare, Marlo knows what breaks trust—and what builds it. Her phenomenal relationships with care teams over three decades give her rare insight into transformational care.

Marlo has developed two signature frameworks: **Transplant Trust™** eases anxiety for transplant hopefuls and recipients, while **Trust Recovery Protocol™** helps care teams rebuild trust with underrepresented communities. (Successfully presented at PRISMA Health, June 2025.)

With 25 years of teaching experience, Marlo translates patient perspective into actionable frameworks that improve outcomes, strengthens relationships and sustains excellence.

Healthcare Leadership

“Exceptional presentation and journey, Marlo. You are a true inspiration and a jewel. God’s continued blessings on you. Thank you.”

— Melinda Gillispie, MSN, RN, CDE® | VP, Population Health & Community Integration, PRISMA Health

Care Team Feedback

“Thank you for delivering such an inspiring message to our team today. Your patient journey deserves to be heard by many. It was a true pleasure to have you with us. Thank you for being an ambassador for health in our communities.”

— Jeremy L Goldsmith, MA, BA, CCT
Population Integration and Impact Manager

Healthcare Credentials

Clinical Experience & Credibility:

- 21-Year Kidney Transplant Recipient (2004-present)
- 3-Year Dialysis Veteran (Pre-transplant)
- 30-Year Lupus Warrior (Diagnosed 1994)
- Trust Recovery Protocol™ Developer & Facilitator
- Transplant Trust™ (Developer & Facilitator)

Raydiant The Warrior Encourager™

SIGNATURE FRAMEWORKS THAT TRANSFORM HEALTHCARES

"Three decades as a patient taught me what textbooks can't: how trust is built, how anxiety is eased, and how care teams can sustain excellence while caring deeply." - Marlo Hogue

Patient Education Track

Transplant Trust™

THE CHALLENGE:

Transplant hopefuls and recent recipients face overwhelming anxiety about surgery, recovery, medication management, lifestyle changes, and the weight of responsibility for their "gift of life." Many suffer in silence, afraid to voice their fears or ask questions that might seem "stupid"

THE SOLUTION:

A 21-year transplant recipient who's been exactly where they are—and thrived. Marlo creates a safe space where patients receive practical tools, emotional preparation, and confidence-building strategies.

WHAT PATIENTS LEARN

How to prepare emotionally and practically for transplant surgery | Medication management systems that reduce overwhelm | Self-advocacy strategies for building strong care team relationships | Lifestyle adaptation techniques for long-term transplant success | The mindset shift from "surviving" to "thriving" with their gift

WHAT MAKES IT UNIQUE:

Marlo answers the questions patients are afraid to ask because she's asked them herself. Her 21-year track record gives her unmatched credibility. Patients receive a roadmap from someone who's walked every mile of the journey.

DELIVERY OPTIONS: contact for pricing inquiry

- Keynote
- 2-Hour Workshop:
- Half-Day Intensive (4 hours):
- Full-Day with Caregiver Track:)

PERFECT FOR

Pre-transplant education | Post-transplant support groups | Transplant center patient orientation | Family/caregiver education ""

Care Team Education Track

Trust Recovery Protocol™

THE CHALLENGE:

Healthcare systems recognize the need to build trust with underrepresented patient communities, but many care teams lack practical frameworks for how to do it. Historical medical trauma, cultural gaps, and systemic barriers create distrust that impacts outcomes.

THE SOLUTION:

A patient-informed protocol that teaches healthcare professionals how to rebuild trust through intentional communication, cultural humility, and emotional intelligence. Developed from 30 years of Marlo's experiences navigating healthcare as a Black woman with chronic illness.

WHAT CARE TEAMS LEARN:

How historical medical trauma shows up in patient interactions today | Practical communication strategies that build trust across cultural divides | The role of emotional intelligence in patient-centered care | How to create psychologically safe spaces where patients feel heard | Actionable steps to demonstrate cultural humility in every encounter

WHAT MAKES IT UNIQUE:

This isn't diversity training—it's trust-building strategy from someone who's been on the receiving end for three decades. Marlo has experienced both dismissive care and exceptional care. She knows what makes the difference.

DELIVERY OPTIONS: contact for pricing inquiry

- Keynote -
- Half-Day Workshop (4 hours):
- Full-Day Training:
- Weekend Intensive:

PERFECT FOR

Hospital staff development | Patient experience improvement | Health equity training | Medical conferences | Grand rounds | CME programs



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Booking

Raydiant The Warrior Encourager™

Available for both in-person & virtual events worldwide!